



## EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY

### DuPage ETSB Interoperable Radio Project Questions and Answers June 28, 21010

Below are the some of the questions that have been submitted by Member Users regarding the DuPage ESTB Interoperable Radio Project. Additional FAQ sections will be added as questions are submitted. The responses have been compiled by DuPage ETSB staff, contracted project managers and Motorola.

1. **Question:** Do we have a copy of the Master Contract that sets the levels of performance and sets forth the 'rights and responsibilities' of the parties in compliance with the performance requirements??

**Answer:** The STARCOM21 TCVS1500 Master Contract can be obtained. The performance requirements and guarantees will be part of the DuPage ETSB contract directly with Motorola.

2. **Question:** Who is on the Oversight Committee?

**Answer:**

Federal Emergency Management Agency, Region 5	Mr. Paul Preusse
Illinois Association of Chiefs of Police	Chief David Bradford
Illinois Association of County Officials	Mr. Bill Boyd
Illinois Department of Central Management Services	Ms. Diane Hoots
Illinois Emergency Management Agency	Mr. Steve Jackson
Illinois State Police	Lt. Deb Garde
Illinois Emergency Services Management Association	Mr. David Christensen
Illinois Fire Chiefs' Association	Chief Dan Hermes
Illinois Municipal League	Mr. Matt Davidson
Illinois National Emergency Number Association	Mr. Patrick Lustig
Illinois Department of Public Health	Mr. Mark Vassmer
Illinois Sheriffs' Association	Mr. Robert Howlette
Illinois Toll Highway Authority	Mr. Bill Springer
Motorola (non-voting member)	Mr. Rich O'Herron

3. **Question:** How is the Oversight Committee selected?

**Answer:** Designated by the State Legislation

4. **Question:** Do we have a copy of the joint system plan so we know what the State and Motorola have agreed to in terms of the use, functionality, availability....?

**Answer:** Can be obtained via the STARCOM21 TCVS1500 Contract.

5. **Question:** If we don't have any of these, does the ETSB and are they willing to indicate in writing as a part of this User Agreement, that the municipalities will have some ability to resolve/address issues?



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**Answer:** It is important to remember that DuPage ETSB has provided the Users with a proposal overview binder – a “what it is” vs “how we get there” with respect to technology and financials. Actual contract language will be forth coming once it can be determined how many Users will be on the system for final pricing. These issues will be detailed in the language of the final contract.

A separate agreement with DuPage ETSB and Motorola will address the DuPage Sub-System functions, features, and accountability.

6. **Question:** The Coverage section really makes no guarantee nor does it provide a remedy, but that might be in other documents noted above.

**Answer:** The coverage section in the final contract will guarantee the 12db, 95%, county-wide coverage requirement by DuPage ETSB. Motorola will be responsible to meet that requirement or remedy the system to meet that coverage need before radios are finally accepted on the system.

7. **Question:** Can Motorola just assign a subcontractor without any approval required by the User?

**Answer:** Motorola uses certified authorized dealers to install and maintain the STARCOM radio infrastructure to guarantee the performance. This is a common practice including Motorola equipment currently under contract with DuPage ETSB.

8. **Question:** How soon will the Future Starcom21 Air Time cost be determined?

**Answer:** September 2011 or sooner. Motorola is in negotiations now.

9. **Question:** PSM vs RSM What is Motorola’s recommendation? Please clarify the need for both antennas if a PSM is used with the VHF dual band option.

**Answer:** Need some more feedback before answering. For optimal in-building coverage Motorola is recommending RSM mic’s because we use a ½ gain antenna compared to a ¼ gain antenna for the PSM.

10. **Question:** PD is looking for a lower tier radio like the XTS-1500 for CSO’s and volunteers. Please provide the ITTF template for the XTS-1500 and pricing.

**Answer:** A separate quote will be provided. It is important to note that XTS-1500 are not TDMA or 700 MHz narrow-band capable.

11. **Question:** Difference between bank charger with and without display. Do both units use Impress technology and how is the status displayed?

**Answer:** Both of the Multi-Unit Chargers are Impress Chargers. The Standard Multi-Unit Charger uses Status Lights and the “Multi-Unit Charger with Display Modules” uses a LED Display to report status.



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**12. Question:** Does the single unit charger use Impress technology and if so how is it displayed?

**Answer:** Yes, the single unit charger is a Impress Charger. The Single unit charger uses Status Lights. It does not have an LED Display.