



DuPage County
Emergency Telephone
System Board

Now, if she dials 9-1-1
she'll be able to communicate.

Better service for the Deaf and Hard of Hearing

The DuPage County Emergency Telephone System Board now offers a free, new service to improve 9-1-1 response for the Deaf and Hard-of-Hearing Community. Once you've signed up, anytime you dial 9-1-1 the operator will be alerted of your hearing disability and offer to initiate a text message chat session.



- Supported by existing 9-1-1 fees - *free to register*
- Brought to you by *DuPage ETSB*
- 100% private and secure

Sign up today at ***Smart911.com***

Learn more at www.co.dupage.il.us



Help us better serve you.

By entering critical information online before an emergency, you can ensure that first responders are better prepared to respond when you call 9-1-1. Help DuPage County, help you. Register today.

Sign up today at ***Smart911.com***



Help EMS treat you:

Tell Smart911 about your family's medical issues – like heart conditions, allergies and stroke history. This way when 9-1-1 receives a call, EMS will arrive with the appropriate equipment. For those who have a family member with Alzheimer's, Autism or who is deaf, this service helps as well. Instantly 9-1-1 knows the caller's condition and location without having to rely on verbal communication.



Help Police protect you:

Smart911 information can help police in numerous ways. Today when a child goes missing, it takes time for police to obtain a photo of the missing child. With Smart911 police will have that photo instantly and can begin a wide scale search sooner. Additionally, this service helps police locate you if your 9-1-1 call drops for any reason. This allows the police to locate you and your family more quickly during emergencies.



Help the fire department rescue you:

With Smart911, call takers can notify firefighters of exactly how many people live in your house - including pets - to ensure that everyone is rescued during a fire. Additionally, if you live in an apartment building, firefighters will not only know the address, but the floor and apartment number as well.



Your information is 100% private.

Your family's profile information is completely private and secure. The details you enter on our secure and protected website are only shared with 9-1-1 dispatchers and first responders in the field, and only when you or your family members dial 9-1-1.